

CYIENT

MASTER SALESFORCE SEASONAL RELEASES IN 8–10 WEEKS WITH CYIENT

Expert support through every stage
— sandbox preview to production

OVERVIEW

Salesforce updates its Field Service Management (FSM) platform three times a year, Spring, Summer, and Winter, introducing new features, automation capabilities, and performance improvements. If you're already using Salesforce FSM and satisfied with your setup, the key to sustained success comes from ongoing optimization, by configuring and fine-tuning your existing platform, to boost efficiency and automation without a full redesign.

THE CHALLENGE

Even a well-established Salesforce FSM platform can face growing pains as your business evolves and new platform features roll out:

Common Challenges Include



Inefficient workflows and creeping manual workarounds



Untapped automation features limiting operational efficiency



Difficulty keeping pace with frequent Salesforce updates



Risk of operational slowdowns impacting service delivery

THE CYIENT SOLUTION

Cyient's Salesforce FSM experts follow a proven 10-week roadmap that blends detailed analysis, close collaboration with your team, and expert execution. This structured, phased approach ensures you adopt new features confidently, minimize disruption, and maximize efficiency.

Weeks	Key Activities
1 – 2	Review release notes and conduct detailed feature analysis
3 – 4	Perform value assessment and confirm licensing requirements
5 – 7	Engage with stakeholders and assess emerging trends
8 – 10	Develop and deliver a comprehensive implementation plan, including scope and cost

INDUSTRY IMPACT

By aligning with Salesforce's seasonal releases and continuously optimizing your FSM platform, you will experience:

- Smoother field operations and improved productivity

Greater platform stability and user satisfaction

Stronger alignment of Salesforce capabilities with evolving business needs

Reduced disruption risks through proactive release management

Let Cyient's FSM experts help you simplify complexity, streamline workflows, and unlock the full potential of your Salesforce FSM platform, empowering your field teams to deliver faster, smarter service everyday.

Start optimizing your Salesforce FSM platform today!

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Book time with Jonathan Vlahos

Cyient (Estd: 1991, NSE: CYIENT) delivers intelligent engineering solutions across products, plants, and networks for over 300 global customers, including 30% of the top 100 global innovators. As a company, Cyient is committed to designing a culturally inclusive, socially responsible, and environmentally sustainable tomorrow together with our stakeholders.

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